

## Clip & Keep Reference Numbers

Bowinn Ma, MLA North Van-Lonsdale  
50-221 W Esplanade, North Vancouver, BC  
604-981-0033 / Bowinn.Ma.MLA@leg.bc.ca



### NORTH SHORE SERVICES

**Family Services North Shore**  
604-988-5281

**Harvest Project**  
604-983-9488

**Hollyburn Family Services**  
604-987-8211

**Lookout Shelter North Shore**  
604-982-9126

**North Shore Community Resources**  
604-985-7138

**North Shore Crisis Services Society**  
604-987-0366

**North Shore Disability Resource Centre**  
604-985-5371

**North Shore Legal Information and Assistance**  
604-985-7138 Ext.310

**North Shore Multicultural Society**  
604-988-2931

**North Shore Neighbourhood House**  
604-987-8138

**North Shore Women's Centre**  
604-984-6009

**North Vancouver City Library**  
604-998-3450

**Older Adult Mental Health Team For Families and Caregivers**  
604-982-5600

**Seniors One Stop Help Line**  
604-983-3303

**Silver Harbour Seniors Activity Centre**  
604-980-2474

**The Foundry – North Shore Youth Support**  
604-984-5060

**Vancouver Coastal Health**  
604-736-2033

**VCH Patient Care Quality Office**  
1-877-993-9199

**WorkBC North Shore (YMCA)**  
604-988-3766

**Youth Against Violence Line**  
1-800-680-4264

### BC SERVICES

**BC211 Free Information & Referral**  
2-1-1 / www.bc211.ca

**Enquiry BC Information about provincial programs and services**  
604-660-2421

**BC COVID-19 Advice for Businesses**  
1-833-254-4357

**BC COVID-19 Information Line**  
1-888-COVID-19  
(Translation available in over 100 languages)

**BC Drug & Alcohol Information Referral Service**  
1-800-663-1441

**BC Gambling Info Line**  
1-888-795-6111

**BC Housing**  
604-433-2218

**BC Notaries**  
604-681-4516

**BC Ombudsperson**  
1-800-567-3247

**Employment Standards Branch**  
1-800-663-3316

**HealthLink BC: Health advice you can trust**  
8-1-1

**LandlordBC**  
1-888-330-6707

**Legal Services Society**  
604-408-2172

**Medical Services Plan & Pharmacare**  
604-683-7151

**Mental Health Support**  
310-6789 (no area code required)

**Representative for Children and Youth**  
1-800-476-3933

**Residential Tenancy Office**  
604-660-1020

**Service BC**  
604 660-2421

**Service Canada**  
1-800-622-6232

**Tenants Rights Action Coalition (TRAC)**  
604-255-0546

**VictimLinkBC**  
1-800-563-0808

**WorkSafeBC**  
1-888-967-5377

### LOCAL GOVERNMENT

**City of North Vancouver**  
604-985-7761

**District of North Vancouver**  
604-990-2311

**District of West Vancouver**  
604-925-7000

**School District #44**  
604-903-3444

**Squamish Nation**  
604-980-4553

## North Vancouver Urgent & Primary Care Centre (UPCC)



For non-life-threatening illnesses or injuries when you are unable to see your family doctor or care provider.

	UPCC	ER
Sprains and strains	✓	
High fever	✓	
Suspected stroke or heart attack		✓
Asthma attack	✓	
Less serious child illness & injury	✓	
Poisoning or overdose		✓
Major trauma		✓
Head injury with loss of consciousness		✓
Cuts, wounds or skin conditions	✓	
Dehydration/constipation	✓	
Infections, including chest, ear, and urinary tract	✓	
New or worsening pain	✓	

221 West Esplanade (2nd Floor)  
North Vancouver  
604-973-1600

Open 7 days/week, 365 days/year  
Monday - Saturday: 8am - 10pm  
Sunday: 9am - 5pm

May "close" early if the patient waiting list has reached capacity for the remainder of the day.

### Social Work Services

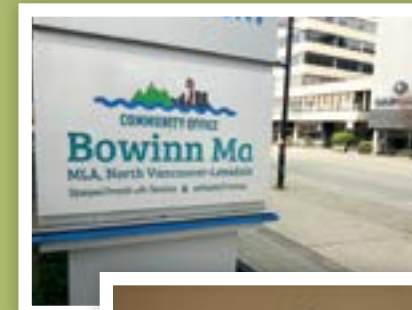
Drop-in or phone-in Social Work support is available to all ages at the North Vancouver UPCC. Social Workers offer support for a variety of practical, emotional, and mental health needs, and can also provide short-term counselling. All services are free. Call 604-973-1593 for more information or to self-refer.

Social Workers are available 7 days a week, 9am - 5pm. **More info: vch.ca/UPCC**

## Bowinn Ma, MLA North Vancouver - Lonsdale

# MLA UPDATE

Fall/Winter 2021



The new BC Seniors' Guides are out and come in a variety of languages. Drop by and pick one up!

### LOCATION

50-221 W Esplanade  
North Vancouver BC V7M 3J3

### OFFICE HOURS

Mon-Thurs, 9:30-4:30pm  
Fridays by appointment only

### CONTACT

**Phone:** 604-981-0033  
**Web:** www.BowinnMaMLA.ca  
**Email:** Bowinn.Ma.MLA@leg.bc.ca\*

\*Include your postal code for a faster response

\*Our office processed over 45,000 emails this year. Including your address or postal code helps us prioritize North Vancouver-Lonsdale residents for response.

Follow on social media:



Our community has been through a lot these past couple of years. Through two ongoing public health emergencies and three provincial states of emergencies declared this year alone, we have all had to adapt to ever-changing circumstances. I'm so grateful for everything you've done to keep yourself, your loved ones, your community, and your province strong.

*Get up-to-date notifications of BC's pandemic and flood response in an easy-to-read format by signing up for Bowinn's popular Bulletins at [www.bowinnmamla.ca/bulletins](http://www.bowinnmamla.ca/bulletins).*

British Columbia has some of the highest rates of vaccination in the country and North Vancouver is helping lead the way with over 90% of people aged 12 and older fully immunized. After the floods that devastated our province, North Vancouver residents did their part to respect fuel rationing, adhere to travel restrictions, and more. Thank you for stepping up through tough times.

From virtual sittings of the Legislature to distributing masks, sanitizer, and vaccine cards, my work as your Member of the Legislature has also changed. What hasn't changed, however, is my continued commitment to being here for you as your MLA.

*In addition to serving North Vancouver-Lonsdale as the local MLA, Bowinn now also serves in the BC Cabinet as Minister of State for Infrastructure.*

Despite the challenges before us, we're working as a province to build a stronger BC each and every day. In addition to recovery efforts, we're making record-breaking investments into new infrastructure—from affordable housing and new schools to hospitals and transportation improvements—right across the province. Millions of British Columbians and their families were able to benefit from the BC Recovery Benefit in the last year and our province is leading on economic recovery in Canada because of the investments we've made in our greatest assets: the people of British Columbia.

We've also made strides on important issues like the build-out of our universal child care program, escalating the response to toxic drug overdose deaths, and taking action on climate change.

We've been able to accomplish a lot, but there is certainly more to do. I look forward to continuing to work on the issues important to our community: housing, transportation, child care, healthcare, mental health and addictions, seniors' care, equity, reconciliation, and more.

Thank you for the honour of serving you as your MLA. Onwards, into a new year together.

Bowinn Ma, MLA  
North Vancouver-Lonsdale

## In the Community



Bowinn has used baskets, windows, and bus stops to distribute over 8000 reusable cloth masks to our community.



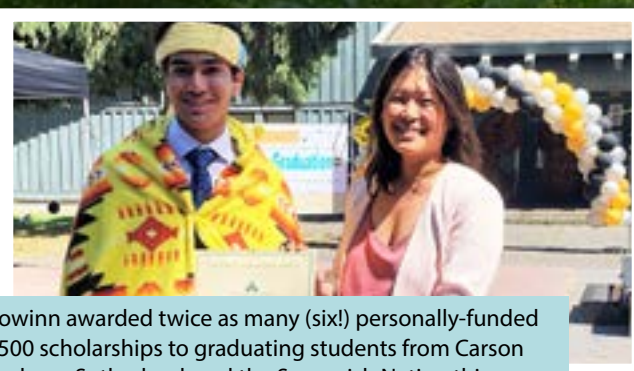
Students at Lynnmour and Queen Mary will now join Larson, Norgate, and Westview Elementary Schools in being able to enjoy brand-new playgrounds.



The Squamish Nation is leading an investigation of the former site of St. Paul's Indian Residential School in North Vancouver and Bowinn will be working to support them in this.




Over 500 units of provincially funded social housing are currently under development in North Vancouver.




Bowinn awarded twice as many (six!) personally-funded \$500 scholarships to graduating students from Carson Graham, Sutherland, and the Squamish Nation this year.


# The CleanBC Roadmap to 2030




Implement provincewide ban on single-use plastics (ie. straws, utensils, etc).




Kids 12 and under now ride free on public transit across BC.




Carbon Capture, Utilization, and Storage technologies that extract GHGs from the atmosphere (ie. A first-of-a-kind Air-2-Fuels project that converts carbon dioxide from the air into low-carbon synthetic fuels that can be used in sectors that are more difficult to electrify, like aviation).




New carbon pollution standards for new buildings, reaching zero-carbon by 2030.




Reduce GHG emissions from the oil and gas sector, including a 75% reduction in methane by 2030.



Phase out BC's mink fur-farming industry.



Increase walking, cycling, and transit usage to 30% of all trips. Reduce distances travelled in cars by 25% by 2030.




Maximize agricultural carbon sequestration (ie. methane from livestock).

### We must transition away from a fossil fuel-based economy and ensure that BC is ready for the future.


We have seen the devastating effects of the climate emergency firsthand this year. From the recent unprecedented heatwave to record wildfires, flooding, and droughts, we know that extreme weather events are becoming more frequent as a result of climate change. We must take action to leave a better future for our children and grandchildren. The CleanBC Roadmap to 2030 builds on our continent-leading CleanBC plan to lay out a clear and




credible path to reaching our emission reduction targets. The Roadmap incorporates extensive input from the independent Climate Solutions Council and establishes an all-of-government approach to tackling climate change in a way that meets the urgency of the climate crisis, while keeping affordability for individuals and families front and centre as a key focus. This Roadmap is an evolving plan that will be updated as we move forward, learn from our experience, and craft new solutions to meet our goals. There's a lot of work ahead of us – let's get going.




Eliminate outdated fossil fuel subsidies ingrained within current oil and gas royalty system.




Work with First Nations to defer harvest of ancient, rare, and priority large stands of old growth within 2.6 million hectares (size of 6,400 Stanley Parks) of BC's most at-risk old-growth forests.



90% of all new cars to be electric by 2030. Complete BC's Electric Highway by 2024 and have 10,000 public EV charging stations by 2030.




A stronger price on carbon pollution (with supports for people and families who need it).



Power more industries and communities with renewable hydroelectric power.



Integrated transportation and land-use planning to build complete, connected communities that improve affordability and reduce the need for travel.



Transforming forestry management in BC to prioritize people and the environment.

Learn more about the full plan at [CleanBC.gov.bc.ca](https://CleanBC.gov.bc.ca)

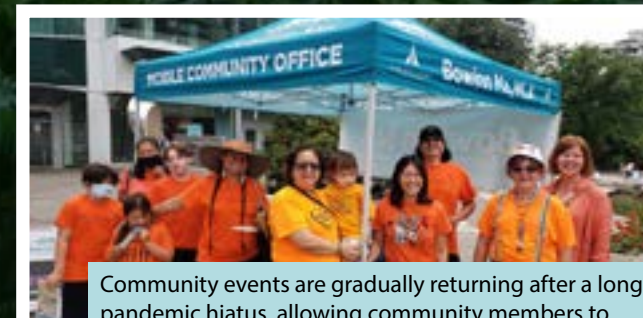
## Working for the North Shore



We're contributing thousands of boxes of candy canes to families in need through local Christmas hamper drives.



The new Argyle Secondary School is now open and new Handsworth Secondary School is nearing completion.



Community events are gradually returning after a long pandemic hiatus, allowing community members to connect with Bowinn in person more often.



Construction of the new 108-bed acute care tower at Lions Gate Hospital is officially underway.



Our Community Office has printed and laminated over 1000 BC Vaccine Cards for members of the community since we began offering this popular service.